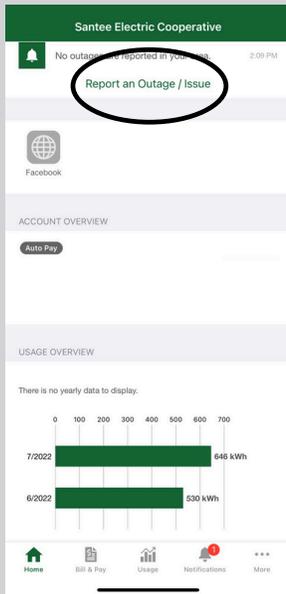


REPORT A POWER OUTAGE ON THE SMARTHUB APP

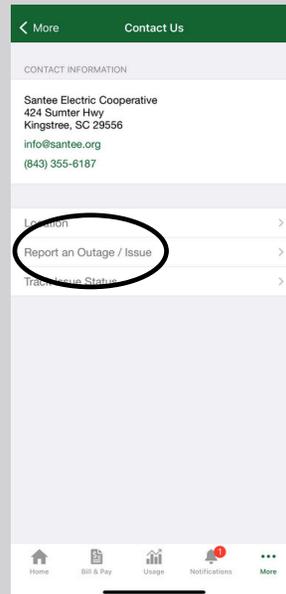
STEP 1

When you open the SmartHub app to the home page, select **"Report an Outage / Issue."**



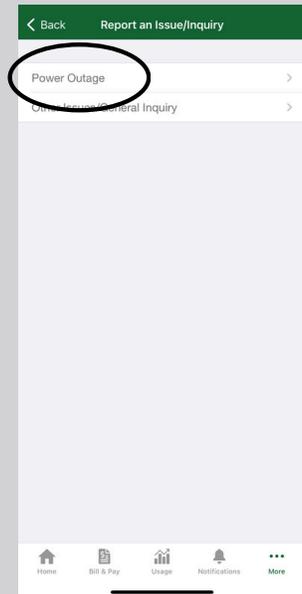
STEP 2

It will bring you to the **"Contact Us"** page. Now select **"Report an Outage / Issue."**



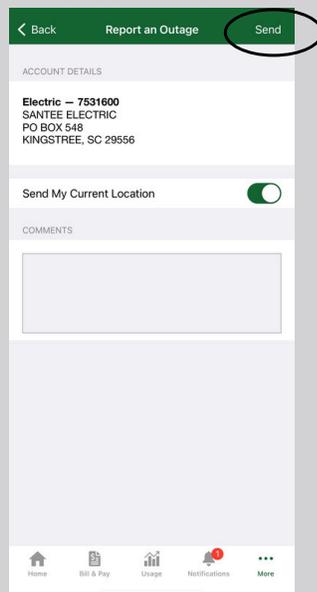
STEP 3

Now, on the **"Report an Issue"** page, select **"Power Outage."**



STEP 4

On the **"Report an Outage"** page it will list the address associated with your account. Select **"Send."**



STEP 5

A confirmation notification will pop up once your outage was submitted.

